

Perry Township Electric Aggregation Program - Frequently Asked Questions (Updated March 2026)

Ohio Edison & AEP Ohio Customers	
Program Supplier	Dynergy
Supplier Phone	888-682-2170
Program Rate	9.99 cents/kWh. No Termination Fee.
Program Term	May 2026 - December 2027 (19 Months)

Who can answer my questions about the program?

- For questions concerning your account status or joining/leaving the program, please contact our supplier, Dynergy, at 888-682-2170 or dynergycustomerservice@dynergy.com.
- For questions about the aggregation process or our program operation, please call our consultant, Independent Energy Consultants, at 888-862-6060.

Why is the rate higher than the previous term?

Electric prices have continued to rise over the past few years. This is a result of the inflation of costs to produce electricity as well as costs associated with rising demand for electricity.

What are my other supply options outside of the aggregation?

- Residents can always remain with, or return to, the utility's default supply service. Ohio Edison's and AEP's default supply rates are variable rates that change monthly/quarterly.
- Residents can shop for other supply options through the Public Utility Commission's Apples-to-Apples website at www.energychoice.ohio.gov. There they can find offers from various suppliers for different term lengths. Based on the time a contract starts, the term length, and specific terms and conditions of an offer it may be possible to find a more cost-effective option than the aggregation offering. Accountholders are always responsible for carefully reviewing their bills and the terms and conditions of any supply agreement they enter.

How do I know if I am in the aggregation program?

Active participants in the aggregation will see the supplier's name (Dynergy) and the aggregation rate (\$0.0999/kWh) on their electric bill. If someone ever wishes to confirm their status in the aggregation the best way to do so is to call the supplier (Dynergy at 888-682-2170).

What is aggregation?

Under governmental aggregation, local officials bring citizens together to gain group buying power for the purchase of competitively priced electricity from a retail electric generation supplier certified by the Public Utilities Commission of Ohio.

How is the Township able to choose a certified electric generation supplier on my behalf?

In May 2010, Perry Township residents voted to allow the Township to contract for an electric generation supplier on their behalf.

Who will be our supplier for the electric program?

Dynegy is the current program supplier. Dynegy won a competitive proposal process and was chosen as our program's supplier through the December 2027 meter read dates.

Whom do I call if I have a problem with my electric service?

Your local utility will continue to deliver your electricity, read your meters, and issue your monthly bills. You will continue to call the local utility for emergency repairs, downed power lines, billing questions, etc.

Utility Company	Utility Contact Phone
AEP Ohio	800-672-2231
Ohio Edison	888-544-4877

How will I know if I can save money in this Program?

You'll know you are saving money as long as the program rate is lower than the local utility's price-to-compare (PTC) which is listed on the bill you receive from the utility each month.

Is our price for power fixed, or does it vary?

Starting in May 2026, our program will have a fixed-rate of 9.99 cents/kWh. That rate will stay the same each month for a 19-month term ending in December 2027.

If I out-out and return to the utility's default supply, am I able to join the program later?

Opting out at the start of the term does not prevent you from joining later. The program supplier has informed us that they will allow residents to contact them and enroll after the initial enrollment period.

What if I'm with another supplier and would like to join the Township's program?

The program supplier has informed us that they will allow residents to contact them and enroll after the initial enrollment period. If you are leaving an agreement with another supplier to join the program, please be aware of any potential early termination fees or notice requirements in your current agreement.

What are my energy supply choices if I decide to opt out?

You can receive your generation supply from your electric utility, or you can shop for a new competitive electric supplier. A list of competitive electric suppliers certified by the Public Utilities

Commission of Ohio and their current prices is available at energychoice.ohio.gov or by calling 1-800-686-PUCO (1-800-686-7826).

Will I get two bills?

No. You will continue to receive one bill from your local utility that shows their distribution charges and the supply charge from Dynegy.

Will I still receive a delivery charge from my local utility?

Yes. Even though you have chosen a new supplier of electricity, your local utility (AEP Ohio or Ohio Edison) continues to deliver the electricity to our homes and businesses. Distribution charges and a flat monthly customer charge apply whether you choose a supplier on your own or remain supplied by the local utility.

Can I stay on budget billing/equal payment plan or have my payment automatically deducted from my checking account as I do now?

Yes, your local utility will continue to offer those programs. However, budget billing applies only to charges from the local utility. The budget billing program does not apply to your charges from Dynegy. On your monthly utility statement, you'll receive a charge from Dynegy for generation supply based on your actual usage and transmission.

Can I exit this program without penalty?

You will be given an initial 21-day period to opt-out free of charge and then another 7-day period as soon as the program supplier enrolls you as their customer. Then, by law, you will be given a chance to opt-out free of charge at least once every 3 years. A nice feature of Perry Township's program is that it enables you to leave free of charge at any time for any reason.

I received a letter from the Local Utility after the 21-day enrollment period, what do I do?

That computer-generated letter from the Utility is sent anytime a customer changes its electric supplier. It's known as a confirmation letter and it provides you a 7-day window to rescind the recent supplier enrollment. If you want to stay in the program, simply ignore that letter.

What if I move?

There is no penalty from Dynegy for terminating your agreement if you move. If you move within the Township and want to remain in the program, you will need to contact Dynegy to re-enroll.

Who is eligible for the program?

1. Your local utility company must be Ohio Edison or AEP Ohio;
2. You must be a resident or business owner located within the unincorporated Township limits;
3. You must not be a PIPP (percentage of income payment program) customer;
4. You must not be in arrears on your bill payment;
5. You must not be a mercantile customer (commercial accounts using over 700,000 kWh/year);
6. You must not be a commercial customer with a peak demand > 100 kW; and
7. Your name must not appear on the State's "Do Not Aggregate" list.

How will I sign up for the program?

There is no signup required. Residents, however, will have 21 days to opt-out of the program if they decide not to participate. If you receive an opt-out letter it will explain the rates, terms and conditions and means for opting-out. If you would like to remain in the program, simply do nothing and you will be enrolled.

How did the Township develop such a program?

The Township used the services of Independent Energy Consultants, Inc., a PUCO certified broker and aggregator of natural gas and electricity - without using any taxpayer money. They have designed, implemented, and administered hundreds of successful aggregation programs across Ohio. We researched the process thoroughly and are pleased with the offer they negotiated. Independent Energy Consultants' efforts were instrumental in obtaining this offer for Perry Township.

Does the Township benefit from the program?

Yes. The Township owned accounts are eligible to receive the program rate.

Will small businesses, schools and churches be eligible?

Yes. All small commercial accounts using less than 700,000 kWh/year and with a peak demand < 100 kW are eligible. Interested accounts using more than this amount, will need to call the program supplier to obtain this rate.

Does this affect my distribution charges or the wires coming to my home?

No. Customer Choice programs in Ohio provide residents the ability to choose an electric *supplier* other than the local utility company. Maintenance of the wires coming to a resident's home continues to be the responsibility of the homeowner.

Can I opt out over the phone?

Yes. You may call Dynegy toll free at 888-682-2170 to opt-out of the program.

What is the toll-free number for questions?

For answers to your questions, please call Dynegy at 888-682-2170.

Is this related to the Stark County natural gas program?

The programs are similar but totally independent. You do not have to belong to one to participate in the other.

Where can I learn more about electric deregulation and assistance programs?

The Public Utilities Commission of Ohio has approved additional assistance programs to help customers with their energy bills. You may be eligible to participate in other programs and still participate in the Perry Township Aggregation Program. Eligibility and enrollment information for those other assistance programs can be found on the PUCO's website at www.puco.ohio.gov.